



24-Hour Library™

With the 24-Hour Library you can provide 24/7 access to library materials and services at a fraction of the cost of building a branch.

ENVISIONWARE®
Enriching Public Library Service Inside and Out

Intuitive to use and easy to maintain, the 24-Hour Library™ enables patrons to:

- Check out and return materials.
- Place and pick up holds.
- Download audio and ebooks.
- Browse the catalog, and more.

Meeting the Needs of Busy Communities

This full-service solution is ideal for busy residential and commercial neighborhoods without a nearby location, as well as public parks, community centers, shopping malls, and wherever people spend time in your community.



Library Materials at Your Patrons' Fingertips, 24/7

With the 24-Hour Library, you can provide the materials your community members need, when they need them. This self-service library delivers a traditional library experience around the clock.

- 24/7 Access – patrons can check out and return materials at a time and location convenient for busy schedules.
- Visual Browsing – library users can browse the shelves and make their selection as they would in the library's stacks.
- Customizable Collection – libraries can offer print and media items of interest to patrons, including holds from any part of your collection.
- Convenient Holds Pick-up – designed for convenience and efficiency, the system can be configured to automatically dispense holds when a patron presents his or her card, or enable a patron to select only wanted holds.
- eBook and Audiobook Integration – patrons can check out electronic materials, expanding the available collection to over 1,000,000 items.
- Patron Wi-Fi – provide wireless connectivity with optional content filtering.
- ADA Accessibility – a separate wheelchair-height display makes operation easy and safe. Voice prompts further enhance the accessibility of the system.
- Fine/Fee Payment (optional) – based on your ILS capabilities, the 24-Hour Library enables itemized fine and fee payment using a credit card. Patrons can clear blocks and collect fees during or separately from checkout.
- Program Promotion – electronic display(s) can be used to promote library programs and events.

Designed for convenience and efficiency, the 24-Hour Library is built strategically to manage heavy patron traffic. The OPAC is located separately from the checkout and return screen to streamline service. While one patron downloads eBooks or searches the OPAC, others can be browsing the stacks and checking items in or out, or picking up holds.

Fast and Intuitive to Maximize Staff Time

The 24-Hour Library was designed with input from public librarians and library staff to help maximize staff efficiency and deliver an intuitive staff experience.

- Easy Shelving - shelve items as you would in a branch – there are no containers or sleeves.
- Fast and Easy Return Management– the display shows staff which sorter bins contain items.
- Streamlined Expired Holds Management – for items that patrons fail to pick up and are past the hold shelf time limit, the system can automatically pull and sort into a dedicated bin.
- Intuitive Collection Management – the staff display indicates how long each item has been on the shelf, making it easy to see which items should be pulled and replaced with more popular materials.
- Simplified Shelving – the staff simply press Shelve Items and the system presents the next available shelf location for shelving.
- Automated Alerts –the automated system alerts staff of potential issues, including automated alerts (bin full, out of paper, ILS offline, low available items, etc.) as well as critical system alerts.
- Integrated Security – built-in cameras record activities inside and outside the system and maintain history for up to 30 days (configurable). Library staff can remotely access the security system and Support can view the inner workings to quickly diagnose any transport issue.

Stellar Support and Responsiveness

EnvisionWare has a team of technicians at the ready 24/7 to provide guaranteed support should an alert arise. Our support team can remotely access the internal software of the system as well as the internal mechanical operation.

An integrated 30-day digital video recorder can be used to review the actions of the system and quickly diagnose an issue for rapid remedy. Ninety-five percent of issues can be diagnosed and resolved remotely. And for those issues that require an onsite technician, EnvisionWare has staff field technicians and engineers located across the country as well as a nationwide backup network of technicians.



Options to Meet Your Needs and Location

The 24-Hour Library is available in two models, depending on the needs of your location.



Model 340D

Total Items for Checkout	340
Item Return Capacity	1,000
Dimensions	13.23w x 7.5h x 5.68d
Left Display	32" Touch Screen, Landscape
Right Display	17" Touch Screen



Model 235

55% SMALLER THAN MODEL 340D

Total Items for Checkout	235
Item Return Capacity	600
Dimensions	9.84w x 7.05h x 4.92d
Left Display	N/A
Right Display	43" Touch Screen, Portrait



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